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| **Accessible Information**  **and your GP practice** |

 

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| |  |  | | --- | --- | | https://cdn.shopify.com/s/files/1/0606/1553/products/Info-Easy-Read_large.png?v=1418571818https://cdn.shopify.com/s/files/1/0606/1553/products/Thinking-Right-Wrong-Tony_large.png?v=1417856461 | [https://cdn.shopify.com/s/files/1/0606/1553/products/Hearing_Aid_compact.png?v=1417847005](https://www.photosymbols.com/products/hearing-aid) | | https://cdn.shopify.com/s/files/1/0606/1553/products/Tony-Using-Stick_large.png?v=1417854122 | https://cdn.shopify.com/s/files/1/0606/1553/products/People-First-Group-1_large.png?v=1427296989 | | **Healthwatch Brent has asked Brent Mencap to find out how well GP practices talk and give information to people with:**   * **Sight Loss** * **Hearing problems** * **Learning Disability.** |

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| [Image result for LB brent](https://www.google.co.uk/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=0ahUKEwjM2-W-04TZAhWiCsAKHf-oDPoQjRwIBw&url=https://jobs.theguardian.com/employer/201095/london-borough-of-brent/&psig=AOvVaw2hQSjuYe5Ms0tcw5i-QLYF&ust=1517572284110613) | 1. **Is your GP surgery in Brent?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| |  |  | | --- | --- | | [https://cdn.shopify.com/s/files/1/0606/1553/products/Hearing_Aid_compact.png?v=1417847005](https://www.photosymbols.com/products/hearing-aid) | https://cdn.shopify.com/s/files/1/0606/1553/products/Hearing-Impairment_large.png?v=1457632285 | | 1. **Do you have problems hearing people when they talk to you?**   **Do you have hearing aids or are you deaf?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| [https://cdn.shopify.com/s/files/1/0606/1553/products/Thumb_Down_compact.png?v=1417847472](https://www.photosymbols.com/products/thumb-down)[https://cdn.shopify.com/s/files/1/0606/1553/products/Bradley-Cilla-Meet-Table_compact.png?v=1417851732](https://www.photosymbols.com/products/bradley-cilla-meet-table) | 1. **Do you find it difficult to:**  * **see information** * **read information** * **Or are you blind?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| https://cdn.shopify.com/s/files/1/0606/1553/products/People-First-Group-1_large.png?v=1427296989https://cdn.shopify.com/s/files/1/0606/1553/products/Thumb_Up_large.png?v=1417847480 | 1. **Do you have a learning disability?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| |  |  | | --- | --- | | https://cdn.shopify.com/s/files/1/0606/1553/products/Thinking-Right-Wrong-Tony_large.png?v=1417856461https://cdn.shopify.com/s/files/1/0606/1553/products/Info-Easy-Read_large.png?v=1418571818 | [https://cdn.shopify.com/s/files/1/0606/1553/products/Hearing_Aid_compact.png?v=1417847005](https://www.photosymbols.com/products/hearing-aid) | | https://cdn.shopify.com/s/files/1/0606/1553/products/Tony-Using-Stick_large.png?v=1417854122 | https://cdn.shopify.com/s/files/1/0606/1553/products/People-First-Group-1_large.png?v=1427296989 | | 1. **Do you find it difficult to understand information from your GP staff because you have:**  * **sight loss** * **hearing problems** * **a learning disability?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| [https://cdn.shopify.com/s/files/1/0606/1553/products/GP-Friendly_compact.png?v=1511019584](https://www.photosymbols.com/products/gp-friendly) | **6. Has your GP surgery asked you the best ways to give you information and the best ways to communicate with you?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| [https://cdn.shopify.com/s/files/1/0606/1553/products/LD-Register_compact.png?v=1511019444](https://www.photosymbols.com/products/ld-register) | **7. Does your GP practice tell other NHS services that you have:**   * **Sight Problems** * **Hearing Problems** * **Or a Learning Disability?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| https://cdn.shopify.com/s/files/1/0606/1553/products/GP-Information_large.png?v=1511019817https://cdn.shopify.com/s/files/1/0606/1553/products/Thumb_Up_large.png?v=1417847480 | **8. Has your GP practice made it easier for you to:**   * **Understand information** * **To communicate with you?** |

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| **Yes** | **No** | **Don’t**  **Know** |

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| |  |  | | --- | --- | | https://cdn.shopify.com/s/files/1/0606/1553/products/Reasonable-Adjustments_large.png?v=1511029168 | [https://cdn.shopify.com/s/files/1/0606/1553/products/Minicom_Textphone_compact.png?v=1417857218](https://www.photosymbols.com/products/minicomtextphone) | | [https://cdn.shopify.com/s/files/1/0606/1553/products/Information_Book_CD_compact.png?v=1417850562](https://www.photosymbols.com/products/information-book-cd) | https://cdn.shopify.com/s/files/1/0606/1553/products/Big_Words_large.png?v=1417850435 | | **9. If yes, please tell us how your GP practice has made it easier to understand or communicate better with you.**  **For example:**   * **using large print** * **easy read** * **text messages** * **reminders** * **emails** * **phone calls** * **longer appointments** * **or any other ways** |

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| https://cdn.shopify.com/s/files/1/0606/1553/products/Confused1_large.png?v=1417852498https://cdn.shopify.com/s/files/1/0606/1553/products/Jessica_Thumbs_Up_large.png?v=1417853027 | **10. What else could your GP practice do to communicate with you better because of your needs?** |

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| https://cdn.shopify.com/s/files/1/0606/1553/products/Talk_large.png?v=1417850367 |