


Health Educator Job Description

July 2024

 Brent Health Educator Partnership Service	Job Title	Health Educator	
	Base	Organisation Base	Location
		Brent Carers Centre	Kenton, Northwick Park & Kingsbury
	Reports to	Health Education Service Manager	
	Salary	London Living wage £13.15 ph	
	Hours	13hrs per week	

Job Purpose:

Community engagement and involvement to reduce health inequalities experienced by diverse communities in Brent.

- Increase residents' trust in statutory services
- Inform and Support Residents: about the range of services, support, education and advice available to prevent illnesses and support management of long-term conditions and self-care
- Improve access to local services:
- reach out to local community and voluntary organisations
- develop strong relationships with local communities to understand health concerns, local issues, barriers in accessing health and care services, and gaps in the current provision

Duties:

1. Health Educators will provide written and digital information to local people about health and wellbeing issues.
2. You will signpost local people to health and other services.
3. You will offer ongoing case management support to local people who wish to change their habits and improve their health by phone or email.
4. You will also signpost local people surplus to your own work requirements, who have requested Case management support to the Case Management Health Educator.
5. Health Educators will work with new/emerging, marginalised and seldom heard communities, and reach out to them in the best way possible.
6. You will work collaboratively with BHM colleagues & Community Connectors and will attend or set up local events to improve communities' knowledge on health, promote healthy lifestyles and prevention.
7. Health Educators will support GP registrations for people that are not registered with a GP in Brent
8. You will record your interactions weekly including:
 - Number and type of events delivered (per locality)
 - The approximate number of residents engaged with (per locality)
 - No. of residents not registered with GP (per locality)
 - % of above supported to register with a GP
 - Case Study report on individuals supported to change/improve behaviour for better health

outcomes and measure.

- No. referred to case management caseload (per locality)
- No. followed up.

9. Attend weekly online team meetings.
10. Following training, you will deliver Diabetes Peer Support Groups and Digital Inclusion programmes in your locality or across Brent.
11. Support BHM and community outreach events including measuring clinical parameters (to include as a minimum BMI, blood pressure, diabetes) after training.
12. Health Educators will attend up to 6 sessions of training on the major components of health inequalities as approved by Line Manager and/or Brent Health Matters team.
13. You will ensure safeguarding, health and safety, and data protection procedures and guidelines are followed and complied with.
14. Support the delivery of Health Inequality programmes as determined by Brent Health Matters in your locality or across Brent.
15. Undertake any other duties within the general remit and responsibility of this post.

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A good standard of general education

Skills and abilities

- Skilled in communicating and engaging with diverse communities in different languages
- Ability to build presentations and present information in a manner that is appropriate to the audience and is therefore accessible
- Ability to be creative and innovative when looking at how inequalities can be talked through the delivery of the Health Educator role.
- Ability to maintain accurate records for reporting purposes
- Good interpersonal and listening skills
- Ability to plan, implement and monitor own and team work
- Knowledge of health inequalities and the impact that this has on communities
- Knowledge and good understanding of how Equality & Diversity, Dignity & Respect and Human Rights apply to this role
- Awareness of safeguarding issues and policy

Experience

- Demonstrable experience of working with diverse communities in the Brent locality
- Experience of educating individuals or/and groups i.e communicating sometimes complex information in an accessible way
- Experience of effectively managing competing demands and priorities
- Experience of managing change
- Experience of working with a range of stakeholders